

Comparisons of Job Characteristics

Focus Occupation: Ushers, Lobby Attendants, and Ticket Takers (39-3031)

Associated Occupation: First-Line Supervisors of Personal Service Workers (39-1021)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 51

Focus Occupation: Ushers, Lobby Attendants, and Ticket Takers (39-3031)

Associated Occupation: First-Line Supervisors of Personal Service Workers (39-1021)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Psychology	6.4	17.3	3.5	<<	Extensive education and/or training may be required
Education and Training	9.2	17.1	2.3	<<	Extensive education and/or training may be required
Administration and Management	8.4	14.5	3.5	<<	Extensive education and/or training may be required
Therapy and Counseling	3.8	13.6	1.4	<<	Extensive education and/or training may be required
Public Safety and Security	6.9	12.3	3.1	<<	Extensive education and/or training may be required
Personnel and Human Resources	5.6	10.0	2.2	<<	Extensive education and/or training may be required
Economics and Accounting	4.4	8.1	3.1	<<	Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 84

Focus Occupation: Ushers, Lobby Attendants, and Ticket Takers (39-3031)

Associated Occupation: First-Line Supervisors of Personal Service Workers (39-1021)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Social Perceptiveness	9.1	12.1	8.8	<<	Extensive development of skills in this area may be required
Time Management	8.9	11.8	5.7	<<	Extensive development of skills in this area may be required

Coordination	9.1	11.6	6.8	<<	Extensive development of skills in this area may be required
Management of Personnel Resources	6.9	11.0	5.8	<<	Extensive development of skills in this area may be required
Service Orientation	7.9	10.7	9.2	<	A higher skill level may be required
Persuasion	7.4	9.8	6.4	<<	Extensive development of skills in this area may be required
Negotiation	6.8	9.0	6.0	<<	Extensive development of skills in this area may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities		Similarity of Focus Occupation to Associated Occupation: 91			
Focus Occupation: Ushers, Lobby Attendants, and Ticket Takers (39-3031)					
Associated Occupation: First-Line Supervisors of Personal Service Workers (39-1021)					
Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Expression	12.4	14.4	10.3	<<	Extensive improvement in abilities may be required
Oral Comprehension	12.5	13.7	9.7	<<	Extensive improvement in abilities may be required
Problem Sensitivity	11.1	12.3	8.6	<<	Extensive improvement in abilities may be required
Written Expression	9.8	11.4	5.0	<<	Extensive improvement in abilities may be required
Speech Clarity	10.2	11.1	9.6	<	Some improvement in abilities may be required
Speech Recognition	9.9	10.7	8.4	<	Some improvement in abilities may be required
Written Comprehension	11.0	10.3	7.3	<<	Extensive improvement in abilities may be required
Time Sharing	6.6	8.8	5.2	<<	Extensive improvement in abilities may be required
Trunk Strength	5.7	7.7	6.4	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common		Similarity of Focus Occupation to Associated Occupation: 66	
Focus Occupation: Ushers, Lobby Attendants, and Ticket Takers (39-3031) Associated Occupation: First-Line Supervisors of Personal Service Workers (39-1021)			
Work Activities		Exclusivity of Activity	
Direct and coordinate activities of workers or staff		3	
Maintain production or work records		19	

Resolve customer or public complaints	54
Schedule employee work hours	60
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 0

Focus Occupation: Ushers, Lobby Attendants, and Ticket Takers (39-3031)
Associated Occupation: First-Line Supervisors of Personal Service Workers (39-1021)

Tools and Technologies	Exclusivity
Content authoring and editing software	1
Personal communication devices	2

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.